

www.thermostat-recycle.org

March 1, 2012

VIA EMAIL

Sharon A. Yergeau Administrator Planning, Prevention & Assistance Unit Department of Environmental Services PO Box 95 Concord, NH 03302

Subject: Thermostat Recycling Corporation's 2011 Annual Report

Dear Ms. Yergeau:

Attached is TRC's annual collection report for calendar year 2011. TRC has made its best effort to provide a comprehensive report on its efforts to promote the collection program in New Hampshire and improve the program's environmental outcomes.

While results are encouraging, much work remains. TRC will continue to aggressively market its program in New Hampshire to encourage participation. We are working with HVAC wholesalers to increase the visibility of the program at their locations and will continue to push information about the program to HVAC contractors and homeowners in the state.

TRC is hoping additional support from the Department is forthcoming. There is an appropriate and necessary role for state regulatory agencies in this effort and we see a number of areas where we can collaborate to enhance program outcomes.

Sincere Regards,

Mark Tibbetts
Executive Director

Collection Data

Table 1: 2011 New Hampshire Collections by Brand

			Pounds
	Stats	Bulbs	Mercury
Honeywell	1781	2014	12.49
White Rogers	92	101	0.63
GE	1	4	0.02
Bard	1	1	0.01
Burnham	13	13	0.08
Carrier	30	73	0.45
Chromalox	0	0	0.00
ClimateMaster	0	0	0.00
Crane	1	1	0.01
Empire Comfort	6	6	0.04
Goodman	0	0	0.00
WW Grainger	1	1	0.01
Hunter	1	1	0.01
Invensys	11	13	0.08
ITT	2	5	0.03
Lear Siegler	1	1	0.01
Lennox	19	21	0.13
Lux	3	3	0.02
Marley-Wylain	4	4	0.02
McQuay	0	0	0.00
Nordyne	16	25	0.16
PSG	1	3	0.02
Rheem	0	0	0.00
Sears	13	14	0.09
Taco	3	3	0.02
Thomas & Betts	1	1	0.01
TPI	0	0	0.00
Trane	17	33	0.20
Uponor	0	0	0.00
Valliant	0	0	0.00
York / JCI	45	115	0.71
NOMs (orphan)	22	29	0.18
Loose Switches		126	0.78
Total	2085	2611	16.19

TRC recovered 16.19 pounds of mercury from 2085 intact mercury thermostats and 126 mercury switches from New Hampshire collection locations in 2011. TRC exceeded the state's goal of 1585 by 500 thermostats.

TRC recovered 1402 thermostats from HVAC wholesale distributor collection locations and 683 from HHW locations.

Waste Mercury-Added Thermostat Management

Bins with waste mercury-switch thermostats are received at the fulfillment/processing center in Golden Valley, Minnesota. The facility is owned and operated by Honeywell International under contract with TRC.

Bins are received at the loading dock and sent to the TRC processing area. The bin and plastic liner are opened and the contents are identified, sorted, and tallied. The following data is recorded for each bin returned and processed: bin number, business name (location name), city, state, zip code, date returned, number of thermostats and mercury switches by manufacturer and any nonconforming material.

The bin is returned to the location that sent it in with a new prepaid address label within 72 hours of receipt. The thermostats are stored and staged in a plastic lined carton in a storage area for final processing. The containers are dated and processed in order received, first infirst out.

The containers are returned from the storage area to the TRC processing area to have the mercury bulbs removed from the plastic housing. Universal Waste Regulations require the disposal of waste within 12 months of generation. TRC's processor requires that the disposal occur within 6 months of generation and TRC follows

the more stringent requirement. Small quantities of thermostats are removed from the container, which is then closed again, and placed at the bulb removal workstation on a tray that contains any potential mercury spillage. The bulbs are removed from the thermostats and placed into a 2 quart container at the work station. If a bulb breaks and the mercury spills, the work area is designed to contain the spillage and the operators are trained in the clean-up and disposal of mercury. TRC processing area is equipped with special mercury vacuum cleaners and the work area is vacuumed at the end of the work day to assure that any spillage is cleaned up and not left to evaporate.

The 2 quart container is emptied into a special 55 gallon drum which is labeled and dated according to regulations. The drum is sealed with a band and is only opened when contents are being added to it. Special negative pressure venting assures any fumes are drawn away and vented when the drum is opened.

The 55 gallon drum is then shipped to Bethlehem Apparatus Corporation in Hellertown, Pennsylvania for final processing of the mercury ampoules (switches). Bethlehem Apparatus meets or exceeds all local, state, federal and EPA regulations for the management of the product. Bethlehem's approvals for mercury recovery/recycling include:

- EPA identification No. PAD002390961 (Bethlehem Apparatus Co., Inc.)
- EPA BDAT Requirement satisfied by all recovery operations
- CERCLA (Comprehensive Environmental Response Compensation and Liability Act)
- Pennsylvania Department of Environmental Protection

The facilities' processing follows all EPA guidelines and regulations. TRC has a facility license from Hennepin County Minnesota for the operation of the TRC. Honeywell, Inc. has a Hazardous Waste Generator license from Hennepin County. All persons who handle mercury thermostats as part of the TRC operation receive training in the handling of Hazardous Waste and Universal Waste.

Program Education and Outreach

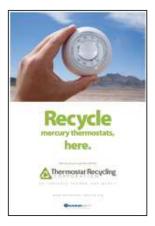
TRC marketing and promotion efforts targeted key audiences in New Hampshire. Our objectives are to raise awareness of key components of New Hampshire's mercury thermostat law and to encourage the recycling of waste mercury thermostats. Below is a summary of activities and channels we utilized in support of this effort.

Development of Written Materials and Signage for Collection Points and Key Stakeholders—TRC developed and posted on its website (www.thermostat-recycle.org) a Promotional Toolkit which contains templates of a number of items for collection points to download and reproduce:

In 2011 TRC added three new items to the toolkit. The new items include two new posters and two versions of a point-of-sale card.

Exhibit 1: Examples of Toolkit Items

Poster



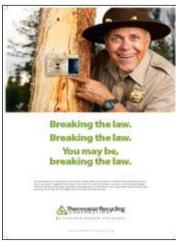
Advertisement



In addition to the templates on TRC's website, TRC placed the new window cling (ideal for the entrances of collection locations) into inventory along with the two new 11 x 17 posters and a postcard. TRC provides the cling and a copy of the "law" poster to all new locations in New Hampshire. TRC promotes the availability of these materials during routine contact with collection locations and provides copies upon request to any participating location, HVAC contractor or local government agency. These items are also distributed at trade shows.

Exhibit 2: Examples of Print Collateral

Poster



Window Cling



Wholesaler/HHW Engagement—Under New Hampshire law, manufacturers were required to avail collection containers to HVAC wholesale distributors, thermostat retailers, and local governments that request containers. TRC continued efforts to engage wholesalers in New Hampshire and added several new locations in 2011. TRC put a particular emphasis on increasing the level of participation among New Hampshire distributors. For instance TRC added the logos of New Hampshire distributors United Refrigeration, API, and S.G. Torrice and Company to its website highlighting their participation in the program.

In **October 2011** TRC sent correspondence (See Appendix A and B for samples) to all wholesale and HHW collection locations that had <u>not</u> sent TRC a container in the last 12 months. The correspondence reminded locations that in accordance with universal waste regulation they are required to ship thermostats to TRC within one year of the accumulation start-date. TRC also provided a toll-free number and email address to assist locations needing shipping labels.

TRC continued to promote the program to HVAC wholesale distributors. For instance, in partnership with the Heating Airconditioning, Refrigeration Distributors International (HARDI) TRC launched the inaugural *Mercury Thermostat Recycling Awards* in **May 2011.** The awards were intended to incent participation in the program by recognizing the distributor(s) that recovered the most mercury thermostats and/or developed innovative strategies to promote the program at its location(s). The program was widely promoted by HARDI to its members and within the industry trade press. TRC also developed custom promotional materials for HARDI members and templates of those materials are available on TRC's website. The awards were presented at HARDI's annual meeting in **October 2011.**

Summary of Additional Education and Outreach by Channel

TRC conducted a broad array of activities intended to raise awareness of New Hampshire's mercury thermostat disposal ban, mandatory HVAC contractor recycling, and the ease of compliance through TRC's collection program.

Earned Media— TRC generated considerable positive media attention in 2011. TRC made a concerted effort in 2011 to generate stories on the program. Most notable was the four page article in *The Air Conditioning, Heating, and Refrigeration News (The News)* which included a TRC provided table on mercury thermostat laws. *The News* is one of the leading industry publications.

Publication/Website	Month	Coverage	Readership/Reach
Air Conditioning, Heating &	January	Article on thermostat recycling	111,000
Refrigeration News		and TRC	
RSES Journal	January	TRC & HARDI partnership	18,000
HVACR Business	April	Guest Column thermostat	33,000
		recycling	
Indoor Comfort News	June		25,000
Air Conditioning Today	June	2010 TRC annual report	n/a
ACCA-Hot Air! Blog	July	TRC program	n/a
Wholesale Observations	July	TRC program	n/a
(HARDI)			
Demolition Magazine	July/August	Proper management of mercury	n/a
Indoor Comfort News	July	2010 TRC annual report	25,000
1800recycling.com	September	Recycling old thermostats	N/A
Contracting Business	October	Thermostat recycling awards	29,000
Indoor Comfort News	October	USACD thermostat recycling	n/a
Supply House Times	October	Thermostat recycling awards	12,800

The National Demolition Association (NDA) also ran a multi-page article authored by TRC's executive director on the proper management of mercury containing products found in residential and commercial structures in the **June/July** issue of *Demolition Magazine*. Reprints of several

of these articles may be found on TRC's website at http://www.thermostat-recycle.org/media/index.

Website—TRC's maintains www.thermostat-recycle.org. The website contains participation forms, the previously mentioned outreach toolkit, safety and shipping information, media releases, and reports. The website includes a location search utility that provides for an easy search by zip-code of locations that have ordered TRC collection containers. TRC also promotes its national collection partners by scrolling their corporate logos on the homepage. In September 2011 TRC completed a search engine optimization (SEO) of its website. The objective of the SEO was to increase website traffic by making TRC easier to find on the internet. For instance if a person searches on the term "mercury thermostat recycling" or "thermostat recycling" the first search result is TRC's website.

Web-based advertising— TRC developed new rotating banner advertisements for 2011 and ran them (Exhibit 3) on the websites <u>contractingbusiness.com</u> (160x600 skyscraper) and <u>hvactalk.com</u> (300x250 medium rectangle) during the months of **April, May, September** and **October**. Together, the websites average 1.8 million pages views and 280,000 unique visitors per month. HVAC-Talk.com, an online discussion community, boasts 122,000 registered users.

TRC strategically placed ads to coincide with the spring and fall HVAC business cycles. While the ads were featured, 701,528 impressions were delivered and 522 clicks on the advertisements were recorded.

Thermostat Recycling
CORPORATION

an industry-funded non-profit

Click here to find out just how easy, easy is.

Exhibit 3: Web Banner Advertisement (300 x 250 version)

Social Media— TRC developed and deployed a Social Media strategy that leveraged the power of Google and the popularity of Facebook. This campaign, which ran from **mid-September** through early **December 2011**, geo-targeted contractors and consumers in states with mercury thermostat disposal bans, including New Hampshire, in an effort to create awareness and increase thermostat collections.

Ads (See Exhibit 4) were developed with variable messages targeting both audiences. Advertisements appeared on Google search results pages after an individual searched terms related to TRC's mission (E.g. thermostat replacement, contracting recycling regulations,

mercury thermostat recycling, programmable thermostats, etc.). Similarly, the Facebook campaign targeted users over 18 who "like" industry-relevant topics or organizations (i.e. renovating, renovators, HVAC, HVAC Technicians, home repair, etc.)

The campaign was very successful. The campaign resulted in over 340,000 impressions on Google and 8.1 million on Facebook.

Tip-In Insert in HVAC Trade Press—TRC placed an insert in the **April 2011** and **October 2011** issues of *HVACR Business* (see Exhibit 5). The insert was included in issues received by approximately 12,000 subscribers in states with mercury thermostat disposal bans (including New Hampshire). This enabled TRC to incorporate the message, "It's something you gotta do, because it's the law." Additionally, TRC incorporated the logos of larger HVAC wholesale distributors on the backside of the card enabling contractors to quickly identify collection locations.

Tradeshows—TRC attended and exhibited at the following trade shows relevant to New Hampshire:

January 31-February 2: AHRExpo. Las Vegas. AHR Expo is the largest national trade show for the HVACR industry. TRC staff exhibited and promoted the program to HVAC contractors, manufacturers and distributors. The show had a total registered attendance of over 53,000. Specifically, 944 attendees were from New England.

Exhibit 4: Examples of Google and Facebook Advertisements





February 15–17: Air Conditioning Contractors of America Indoor Air Expo, San Antonio, Texas. Representatives from over 200 HVAC contracting businesses attended the show.

May 22-26: National Association of Oil and Energy Service Professionals. Hershey, PA. This was OESP's annual convention and trade show. Nearly 2,700 HVAC professionals attended this show, which targeted service managers for HVAC firms that install and repair oil fired furnaces (a high percentage of New Hampshire homes heat with oil).

September 27-29: North American Hazardous Materials Management Association (NAHMMA), Portland, Oregon. This was NAHMMA's annual meeting. TRC exhibited and copresented with a HARDI representative.

October 23-26: Heating Airconditioning and Refrigeration Distributors International (HARDI). Maui, Hawaii. TRC exhibited and participated in the "Booth Program," which provides for 1-on-1 sessions with senior executive staff from HARDI member companies. This event targeted representatives of approximately 80% of the wholesale market for HVACR products. TRC also presented the inaugural Thermostat Recycling Award to three HVACR distributors recognizing their support of the program.

Exhibit 5: Tip-in Insert HVACR Business



Direct Mail— TRC implemented a direct-mail campaign in New Hampshire in 2011. TRC mailed a postcard (see Exhibit 6) to approximately 860 New Hampshire based HVAC contractors in **March** and **October**. TRC sourced the list of HVAC contractors from a commercial list supplier.

Fact 1:
It's very easy to recycle mercury thermostats.

Fact 2:
It's something you gotta do, because it's the law.

Drop mercury thermostats of

Exhibit 6: Front & Back of Postcard

Drop mercury thermostats off at your local HVAC wholesaler.

That's all you have to do to make sure the thermostat is properly recycled. Next time you complete a job, hang onto the thermostats you remove and go to thermostat recycle org to find the drop-off site near you. The service is free and it helps us help you protect the environment.

Recycle thermostats through the TRC, it's smart and easy. Very easy indeed.



800,238.8192 | www.thermostat-recycle.org

Stakeholder Outreach— TRC sent correspondence (See Appendix C) to a number of HVAC and construction trade groups in New Hampshire. Letters were sent in **December 2011.** TRC staff followed up the letters with phone calls to staff at each organization encouraging them to use TRC provided copy in their member newsletters or in other communications.

Organization
Plumbers, Fuel Gas Fitters & HVAC Assn
of NH
PHCC
Oil Heat Council of NH

Program Expenses

TRC is a national voluntary program that is also operating nine mandatory programs on behalf of its manufacturer members. As most promotional activities are run concurrently in multiple states tracking and isolating expenses specifically to New Hampshire is not possible. Below is a summary of TRC's national program expenses for 2011. A copy of TRC's 2010 IRS Form 990 is also available for inspection.

Exhibit 3: 2011 Program Administrative Expenses

TRC Staff and Administration	\$ 255,617
Recycling Costs	\$ 299,877
Insurance	\$ 13,945
Statutory Incentive Payments	\$ 37,860
New Collection Containers	\$ 18,859
Travel	\$ 28,108
Legal	\$ 93,272
Direct Expenses for Marketing	
& Outreach	\$ 123,221
Total	\$ 870,760

TRC expenses include:

- TRC Staff and Administration: Includes staff and consultants, general office expenses, telecommunications, and other administrative expenses. Includes staff labor costs to implement New Hampshire program.
- Insurance: Pollution and liability insurance.
- TRC made \$37,860 in direct incentive payments on behalf of manufacturers as required by Maine and Vermont law. This does not reflect the administrative costs associated with the incentive program.
- Travel: All travel in 2011 includes travel to trade shows to promote program.
- Recycling Costs: All costs (including labor) associated with transporting, processing, and properly managing waste thermostats. Also includes cost associated with fulfilling new bin orders and data management.
- New Collection Containers: Direct cost for new containers ordered in 2011.
- Marketing/Outreach & Printing: Includes direct costs to develop and print program collateral; direct mail, national and state advertising, sponsorships marketing consultants, some web and IT consulting, and other outreach activities. Marketing/Outreach does not include any TRC labor costs.

Recommendations/Next Steps

New Hampshire's thermostat law went into effect in January 2009. Since the law's passage, TRC has averaged 60% annual growth and the cumulative increase in collections is nearly 300%. And while results are encouraging, significant challenges remain. The most significant barriers to growth are:

- Collection point engagement: Of the approximately 70 wholesale distributor locations in New Hampshire, less than 20 returned a container to TRC last year. This is despite a number of direct and indirect efforts to increase the level of wholesaler engagement in New Hampshire.
- HVAC contractor engagement: HVAC contractors are not taking advantage of TRC's program. Only a limited number of contractors are bringing waste thermostats to HVAC wholesalers and efforts to directly market the program to contractors (larger contractors may order a bin direct from TRC for the \$25 participation fee) have been for the most part ignored.
- Few opportunities for direct marketing: By TRC's estimates there are over 700 HVAC contracting businesses in New Hampshire employing several thousand technicians. Most do not belong to trade groups. The only New Hampshire specific direct marketing channel available to TRC is direct mail.
- HHW participation: Despite the August mailing to over 100 HHW locations, less than 20 responded. And of those that did respond, a substantial minority sent TRC prohibited items including other mercury devices, elemental mercury, and smoke detectors.

In an effort to sustain and grow collections TRC plans on the following New Hampshire marketing efforts:

- Stakeholder engagement: TRC will again send letters and promotional materials and follow-up via telephone various organizations in New Hampshire encouraging them to educate their members about thermostat recycling. TRC will specifically target the new Plumbers, Gas Fitters, and HVAC Association of New Hampshire
- TRC will increase the frequency of direct mail and will send a postcard to New Hampshire HVAC contractors four times in 2012.
- Paid Advertising: TRC will continue to use paid advertising to promote the program. TRC is already advertising in OESP's weekly online newsletter. TRC is reviewing various strategies and will update the Department as plans are completed.
- Earned media. TRC will continue to aggressively court the industry trade press and seek coverage of the program.
- Trade Shows: TRC will continue to attend and exhibit at national trade shows in 2011. Moreover, OESP's annual meeting is in Providence this year. TRC is a sponsor of the meeting and will exhibit at its trade show.
- Engage HVAC wholesale distributors: The distributors are essential to the program's success. Contractors must know their local distributor is collecting waste mercury thermostats. The program must be visible at each location and staff must be aware of the program. TRC is working directly with many distributors to increase the visibility of the program.
- Conduct New Hampshire site visits. TRC will plan another round of visits to New Hampshire wholesale locations.

Appendix A: Sample of Correspondence to HHW locations in NH



October 14, 2011

CONCORD, NH 03301-0000

To Whom It May Concern:

I want to remind you that New Hampshire universal waste regulations require that wastes such as mercury thermostats be stored for no longer than 12 months from the start date of accumulations.

According to our records, your location previously ordered a mercury thermostat recycling container. However, to date, our records indicate we have never received any waste mercury thermostats from this location. If you have thermostats in the container, please ship it to us promptly.

If you no longer have a container, need another pre-paid shipping label, or wish to no longer participate in the program, please contact Neisha Johnson immediately at 888-266-0550 or by email at tre@thermostat-recycle.org.

Regards,

Mark Tibbetts Executive Director Appendix B: Sample of Correspondence wholesale locations in NH

October 12, 2011

DOVER, NH 03820

To Whom It May Concern:

Legislation passed in 2010 requires all HVAC wholesale distributors with facilities in New Hampshire to act as a collection point for waste mercury-switch thermostats. I want to remind you that New Hampshire universal waste regulations require that wastes such as mercury thermostats be stored for no longer than 12 months from the start date of accumulations.

According to our records, your location received container(s) in order to comply with New Hampshire law. However, to date, our records indicate we have never received any waste mercury thermostats from this location. If you have thermostats in the container, please ship it to us promptly.

If you no longer have a container or if you need another pre-paid shipping label, please contact Neisha Johnson immediately at 888-266-0550 or by email at trc@thermostat-recycle.org.

Regards,

Mark Tibbetts Executive Director

Appendix C: Correspondence to New Hampshire Stakeholder Organizations



SUBJECT: INFORMATION ON NEW MERCURY THERMOSTAT LAW

December 1, 2011

NHPMC/PHCC PO Box 127 Candia, NH 03034

To Whom It May Concern:

This letter is to inform you of a new legal requirement that may affect your members. Legislation that bans the disposal of mercury thermostat in the trash was amended and now provides easy and free recycling of waste mercury thermostats. It also requires HVAC contractors to recycle all thermostats they remove from service. Contractors may not leave them at the customer's premise.

The good news is that this mandate is very easy to comply with. Manufacturers must provide a no-cost recycling program to contractors and <u>all</u> HVAC wholesalers in New Hampshire must act as a collection point. The Thermostat Recycling Corporation (TRC) is an industry funded not-for-profit organization that is implementing manufacturers' program in New Hampshire and other states.

We are interested in working with your organization to increase awareness about the legal obligations of the HVAC industry and TRC's program. We attached information we hope you will share with your members. We plan to follow-up with you to discuss ideas on further promoting the program and ways to help protect New Hampshire's environment.

For more information, please contact me at 703-841-3243 or email Neisha.johnson@nema.org. Additional information is also available at TRC's website at www.thermostat-recycle.org.

Regards,

Neisha Johnson

APPENDIX D: 2011 THERMOSTAT RECOVERY TOTALS BY LOCATION

Customer Name	City	Zip	Data	1	2	3	4	5	6	7	10	11	12	Grand Total
GEORGE A STEVENS,		03246-	Sum of Total											
CO	LACONIA	0000	Stats				106							106
			Sum of Total Lbs				0.70							0.70
JA														
MARINO/AUTOMATIC		03103-	Sum of Total											
HTG	MANCHESTER	5616	Stats					37						37.0
			Sum of Total Lbs					0.65						0.65
			Sum of Total											
The Granite Group	KEENE	03431	Stats									26		26.00
			Sum of Total Lbs									0.19		0.19
ELECTRICAL SUPPLY OF			Sum of Total											
MILFORD, INC	MILFORD	03055	Stats						6					6
			Sum of Total Lbs						0.06					0.06
			Sum of Total											
F.W. WEBB CO.	NASHUA	03060	Stats					121	111				106	338
			Sum of Total Lbs					0.87	0.71				0.76	2.35
			Sum of Total											
F.W. WEBB COMPANY	DOVER	03820	Stats									72		72
			Sum of Total Lbs									0.52		0.52

		03302-	Sum of Total									
F.W. WEBB CO.	MADISON	0095	Stats	28								28
			Sum of Total	0.2								
			Lbs	0								0.20
			Sum of Total									
		03849	Stats							75		75
			Sum of Total							0.4		
			Lbs							9		0.49
		03103-	Sum of Total									
JA MARINO	MANCHESTER	5616	Stats		37							37
			Sum of Total		0.2							
			Lbs		4							0.24
			Sum of Total									
F.W. WEBB CO.	LEBANON	03766	Stats		85							85
			Sum of Total		0.6							
			Lbs		7							0.67
			Sum of Total									
S. G. TORRICE CORP	HUDSON	03051	Stats			30		79				109
			Sum of Total			0.4		0.7				
			Lbs			4		2				1.16
		03062-	Sum of Total									
F.W. WEBB CO.	NASHUA	0000	Stats			54			87			141
			Sum of Total			0.6			0.6			
			Lbs			8			3			1.30
			Sum of Total									
S. G. TORRICE CORP	HUDSON	03051	Stats				62					62
			Sum of Total				0.7					
			Lbs				9					0.79
HEATING SPECIALTIES		03060-	Sum of Total									
OF NH	NASHUA	4630	Stats				91					91
			Sum of Total				0.6					
			Lbs				3					0.63

INDEPENDENT			Sum of Total				
ELECTRIC SUPPLY	MANCHESTER	03103	Stats		34		34
			Sum of Total		0.2		
			Lbs		1		0.21
LANCASTER			Sum of Total				
RECYCLING CENTER	LANCASTER	03584	Stats		14		14
			Sum of Total		0.1		
1011110 105			Lbs		0		0.10
ARJAY'S ACE	EVETER	02022	Sum of Total				
HARDWARE	EXETER	03833	Stats Sum of Total		55 0.3		55
			Lbs		5		0.35
LINUTED		00070					0.33
UNITED	CALENA	03079-	Sum of Total		20		20
REFRIGERATION # 38	SALEM	4017	Stats Sum of Total		28 0.4		28
			Lbs		2		0.42
LEDANION DECYCLING							0.42
LEBANON RECYCLING CENTER	LEBANON	03766	Sum of Total Stats		43		43
CENTER	LEBANON	03766	Sum of Total		0.3		43
			Lbs		0.3		0.30
			Sum of Total				0.50
TOWN OF BEDFORD	BEDFORD	03110	Stats			48	48
			Sum of Total			0.3	
			Lbs			2	0.32
TOWN OF			Sum of Total				
HOLDERNESS	HOLDERNESS	03245	Stats			18	18
			Sum of Total			0.1	
			Lbs			1	0.11
PETERBOROUGH	PETERBOROUG		Sum of Total				
RECYCLING CENTER	Н	03458	Stats			98	98
			Sum of Total			0.6	
			Lbs			5	0.65

TOWN OF			Sum of Total		
HILLSBOROUGH	HILLSBOROUGH	03244	Stats	48	48
			Sum of Total	0.3	
			Lbs		0.31
			Sum of Total		
REXEL - CLS	NASHUA	03062	Stats	6	6
			Sum of Total	0.0	
			Lbs	4	0.04
			Sum of Total		
Town of Hancock	Hancock	03449	Stats		11
			Sum of Total	0.0	
			Lbs	7	0.07
Town of Lee (Lee			Sum of Total		
Transfer Station)	Lee	03861	Stats	44	44
			Sum of Total	0.2	
			Lbs	9	0.29
Best Way - Raymond			Sum of Total		
Transfer Station	RAYMOND	03077	Stats	24	24
			Sum of Total	0.1	
			Lbs	5	0.15
Northwood Transfer			Sum of Total		
Station	Northwood	03261	Stats	19	19
			Sum of Total	0.1	
			Lbs	2	0.12
		03820-	Sum of Total		
F.W. WEBB CO.	EXETER	0000	Stats	79	79
			Sum of Total	0.5	
			Lbs	8	0.58
Chesterfield Transfer			Sum of Total		
Station	Chesterfield	03466	Stats	3	3
			Sum of Total	0.0	
			Lbs	3	0.03

Washington Transfer Station	WASHINGTON	03280	Sum of Total Stats									1		1
Station	WASHINGTON	03200	Sum of Total									0.0		_
			Lbs									1		0.01
HOPKINTON/WEBSTE			Sum of Total											
R TRANSFER STATION	Hopkinton	03229	Stats										71	71
			Sum of Total										0.4	
			Lbs										4	0.44
LITCHFIELD			Sum of Total											
TRANSFER STATION	LITCHFIELD	03052	Stats										40	40
			Sum of Total										0.2	
			Lbs										7	0.27
The Granite Group	CONCORD	03301	Sum of Total Stats										48	48
The Granite Group	CONCORD	03301	Sum of Total										0.3	40
			Lbs										2	0.32
UNITY RECYCLING			Sum of Total											
CENTER	CHARLESTOWN	03603	Stats										6	6
			Sum of Total										0.1	
			Lbs										2	0.12
Amherst Transfer			Sum of Total											
Station	Amherst	03561	Stats										84	84
			Sum of Total										0.6	
			Lbs										6	0.66
			Sum of Total											
Town of Enfield	Enfield	03748	Stats										27	27
			Sum of Total										0.2	0.24
TOWN OF			Lbs Sum of Total										1	0.21
GILMANTON	GILMANTON	03237	Stats										23	23
GILIVIAIVIOIV	GILIVIAIVIOIV	03237	Sum of Total										0.1	23
			Lbs										4	0.14
	1			0	28	122	190	311	196	87	249	497	405	2085

0.0	0.2	0.9	1.8	2.9	1.4	0.6	1.8	3.3	2.9	
0	0	1	2	5	9	3	7	9	3	16.19

APPENDIX E: New Hampshire locations have requested or been provided recycling containers.

Customer Type	Business Name	Address	City	ZIPCODE	ATTENTION	PHONE	Total
CONTRACTOR	MANCHESTER HOUSING AND REDEVELOPMENT AUTHORITY	89 PINE ST.	MANCHESTER	03103	JOHN McGRATH	603-624-2123	1
	STALLION BUILDERS	216 DW HIGHWAY	NASHUA	03060	Steve LABRANCHE	603-521-5902	1
HHW FACILITY	Alstead Transfer Station	Route 12A	Alstead	03302-0095	Dave Crosby	603-835-2428	1
	Amherst Transfer Station	260 Rte 101	Amherst	03561	Dick Pratt/Margaret	673-2317 X201	1
	ARJAY'S ACE HARDWARE	55 LINCOLN STREET	EXETER	03833	Dan Jackson	603-772-6054	1
	Bartlett/Jackson Transfer Station	Route 16	Bartlett	03812	Jon E. Edgerly	603-271-0878	1
	BCEP Solid Waste	115 Laconia Rd-Box 426	PITTSFIELD	03263	Earl Weir	6034356237	1
	Best Way - Raymond Transfer Station	Prescott Rd	Raymond	03077	Brian O'Reagan	6038956273	1
	Bow Recycling Center	74 River Rd	Bow	03302 0095	Peter Emanuel	603-228-6900	1
	Brookline	Brookline	Brookline	03302-0095	MA Marshall	(blank)	1
	Candia Recycling Center	119 New Boston Rd	Candia	03034	Chuck Witcher	6034832892	1
	Canterbury Transfer Station	Canterbury	Canterbury	03302-0095	Sara Taft	(blank)	1
	Carroll transfer Station	240 New Straw Rd.	Carroll	03598	Bill Dowling	6038462204	1
	Chesterfield Transfer Station	5 Brattleboro Rd	Chesterfield	03466	Leon F. Dunbar	6033563016	1
	Claremont Transfer Station	875 Washington Street	CLAREMONT	03743	Tom Woodley	(blank)	1
	Colebrook Transfer Facility	17 Bridge St.	Colebrook	03302-0095	Kevin F. McKinnon	6032378019	1
	Concord Transfer Station - Best Way	77 Old Turnpike Rd	CONCORD	03302 0095	Pat Winn - Bill/Chris	603-230-3912	1
	Coos County Transfer Station	Rte 3 & Back Pond Rd	W. Stewartstown	03302-0095	Peter Cummings	6032467225	1
	Cornish Transfer Station	81 Root Hill Rd.	Cornish	03745	Patrick Pinkson-Burke	(blank)	1
	Crotched Mountain Rehab	1 Verney	GREENFIELD	03047	Susy Mansfield	547-3311 X366	1
	Dalton Transfer Station	184 Whitefield Road Rte 142	Dalton	03598	Robert Wentworth	603-271-0878	1
	DEPT OF ENVIRONMENTAL SERVICES	29 HAZEN DRIVE	CONCORD	03302-0095	TARA MAE GOODRICH	603-271-0878	5
	Derry Transfer Station	14 Manning St.	DERRY	03038	Joan Cornetta	6034324650	1
	Dover Transfer Station	271 Must Rd	DOVER	03820	Todel Cormier	6035166450	1
	ELECTRICAL SUPPLY OF MILFORD, INC	318 SOUTH STREET	Milford	03055	DEL PATTON JR	603-672-1200	1
	Errol Recycling Center	33 Main St	Errol	03302 0095	Alex Grover	603-482-3421	1
	Exeter	13 Newfields Rd	EXETER	03302-0095	Phyllis Duffy	M-F8-4	1

Franklin Transfer Station	43 West Bow St	FRANKLIN	03235	Brian J. Sullivan	6039344103	1
Gilmanton Transfer Station	284 Province Rd	Gilmanton	03302-0095	Doug Kaplain	6032676070	1
Goshen Transfer Station	54 Mill Village Road N.	GOSHEN	03752	Ronald Kempton	603-271-0878	1
Hampton Transfer Station	9 Hardardt's Way	Hampton	03842	Mark Richardson	6039295930	1
Henniker Transfer Station	18 Deot Hill Rd	Henniker	03242	Pete Fernandes	6044287604	1
Hinsdale Transfer Station	214 Northfield Rd	Hinsdale	03451	F. Potaek	6033365718	1
Hollis Transfer Station	10 Muzzey Rd	Hollis	03049	Joanie Desopo	6034653299	1
Hooksett Transfer Station	1393 Weare Road	Hooksett	03106	Diane Boyce	(blank)	1
Horne Construction	88 Airport Drive Ste. 200	Rochester	03867-1702	Ron Sayles	6033350142	1
Jaffrey Transfer Station & Recycling Center	23 Knight St.	Jaffrey	03301	Janet Chalke/Randall heglin	6035326521	1
Keene Transfer Station	55 Old Summit Rd	Keene	03431	Mike Hartness	352-5739 X4	1
Lincoln Transfer Station	53 Recycle Rd	LINCOLN	03251	Paul Boaudin	6037456626	1
Lisbon Transfer Station	46 School St	Lisbon	03585	Harves Paquin	6038385131	1
Litchfield Transfer Station	1 Liberty Way	Litchfield	03052	DAVE	603-424-6900	1
Littleton Transfer Station	1213 Mt. Eustis	LITTLETON	03561	Tony Ilacqua	6034441447	1
Londonderry Transfer Station	Londonderry	Londonderry	03302-0095	Duane Himes	603-425-7959	1
Loudon Transfer Station	Loudon	Loudon	03301	Steve Bennett	6037830170	1
Lyme Recycling Center	24 High Street	Lyme	03301	Dan Quinn	6037954639	1
Marlow Transfer Station	167 NH RT 123	Marlow	03456	Jow Feuer	6034467361	1
Meredith Transfer Station	11 & 17 Jenness Road	Meredith	03253	Michael Faller	603-271-0878	1
Merrimack	Laurence Rd	Merrimack	03302-0095	David Lent	(blank)	1
Milton	White Mountain HWY Route 125	Milton	03302-0095	Pat Smith	6036529891	1
Moultonborough Transfer Station	Route 109, Holland St.	Moultonborough	03301	Frani Hoseme	6034768800	1
Nashua Transfer Station	840 West Hollis St	NASHUA	03060	Sally Hyland	6035893413	1
New Durham Transfer Station	56 Old Rt 11	New Durham	03855	Joe Bloskey	6038598080	1
New Ipswich Transfer Station	(blank)	New Ipswich	03071	(blank)	603-271-0878	1
Newbury Transfer Station	201 Old Post Road	Newbury	03255	Churchhill Heselton	603-271-0878	1
Newmarket Public Works	4 Young Lane	Newmarket	03857	Rick Malasky	659-3093 X1801	1
NH DEPARTMENT OF ENVIRONMENTAL SERVICES	29 HAZEN DRIVE	CONCORD	03301-0000	PAUL LOCKWOOD	(603) 271-2956	3

Northwood Transfer Station	818 First NH Turnpike	Northwood	03261	Stephen R. Preston	603-942-9105	1
Nottingham Transfer Station	139 Stage Rd	Nottingham	03290	Charles Brown	603-679-5022	1
Ossipee Transfer Station	Chickville Rd	Ossipee	03302-0095	Kathleen Maloney	603-539-4121	1
Pelham	52A Windham Rd	PELHAM	03302-0095	LARRY	(blank)	1
Pembroke Transfer Station	8 Exchange St.	Pembroke	03302-0095	Amanda Mate	603-485-4422	1
PETERBOROUGH RECYCLING CENTER	1 GROVE ST.	PETERBOROUGH	03458	Scott Bradford	603-924-8095	1
Portsmouth Transfer Station	680 Pevorty Hill Rd	PORTSMOUTH	03801	Silke Psula	603 766-1454	1
Recycling Services, Inc.	38 Industrial Blvd.	CLAREMONT	03301	Amanda Silvers	6035428755	1
Rindge Transfer Station	54 Main St.	Rindge	03461	Ed	603-899-2105	1
Rockingham Electrical Supply	221 WASHINGTON ST	CLAREMONT	03743	PAUL LOCKWOOD	(603) 271-2956	1
Rumney Transfer Station	1363 Buffalo Rd	Rumney	03266	Sonny Oullette, Jr	6037869481	1
Rye Recycling Center	305 Grove Rd	Rye	03870	Alan Bucklin	603-964-5300	1
SALISBURY NH TRANSFER STATION	416 S ROAD	SALISBURY	03268	TARA GOODRICH	(blank)	1
Sandwich Transfer Station	63 Mt. Israel Rd	Ctr. Sandwich	03227	Marilyn Read	6032847732	1
Seabrook Transfer Station	43 RailRoad Ave	Seabrook	03874	Bruce Flech	6034749771	1
Somersworth	18 Lilac Lane	Somersworth	03302-0095	John Jackman	(blank)	1
Stratford Recycle Center	(blank)	STRATFORD	03884	Charles Goulet	(blank)	1
Sunapee Transfer Station	89 Avery Road	Sunapee	03782	Thomas Bennett	603-271-0878	1
Sutton Transfer Station	114 South Sutton	Sutton	03260	Walter Seminds	6039274475	1
TOTAL AIR SUPPLY	171 EAST HOLLIS ST.	NASHUA	03060	RANDAL S. RIPLEY	603-889-0100	2
Town of Allenstown	(blank)	Allenstown	03275	Steve Perron	603-485-5460	1
Town of Alton Transfer Center	1 Monument Square	Alton	03809	Scott Simonds	6038755801	1
Town of Bennington	7 School St.	BENNINGTON	03301	Joe Cuddemi	6035882507	1
Town of Enfield	23 MAIN STREET	Enfield	03748	Andi MacDonald	603-532-5208	1
Town of Francestown	PO Box 5	Francestown	03043	TP Anderson	603-547-3469	1
Town of Gilford	150 Gilford Rd	Gilford	03249	Bruce Hewitt	603-293-0220	1
Town of Gilsum	Off Dump Rd/Surry Rd	Gilsum	03448	Bruce Maguire	603-357-0280	1
Town of Grafton	7 Library St.	Grafton	03301	David Roberts	6035239113	1
TOWN OF HAMPSTEAD	11 MAIN ST	HAMPSTEAD	03841	Michael Auger	603-329-5110	1
Town of Hancock	50 Main St.	Hancock	03449	Kurt Grassett	6036203082	1

RETAIL

			1	I	1	
TOWN OF HILLSBOROUGH	44 MUNICIPAL DR.	HILLSBOROUGH	03244	Luke Levesque	(blank)	1
TOWN OF HOLDERNESS	Transfer Station	HOLDERNESS	03245	Sue Francesco	603-279-6336	1
Town of Northfield	147 park St	Northfield	03276	Peg Shepard	603-286-4490	1
Town of Pittsburg	1526 Main St	Pittsburg	03592	L. Brunnelle	603-538-6358	1
Town of Sanbornton	184 Shaw Hill Rd	Sanbornton	03269	Mary O'Neil	6039347173	1
Town of Tuftonboro	(blank)	Tuftonboro	03816	Scot Breenwoorm	603-539-3264	1
Town of Winchester	1 Richmond Rd	WINCHESTER	03470	Roberta Fraser	603-239-4951	1
Town of Wolfboro	PO Box 629	Wolfboro	03894	Adam Tasker	603-569-4439	1
Transfer Station	118 Lovejoy Rd	Lempster	03605	Leonard Dudley	603-863-0254	1
Tri-town Transfer Station	Route 116	Franconia	03301	Greg Wells	6038235311	1
Tuftonboro Transfer station	Sargents Crossing	Tuftonboro	03816	(blank)	603-539-3264	1
UNITY RECYCLING CENTER	13 CENTER RD. #3	CHARLESTOWN	03603	Vanessa Keith	6035433102	1
Wakefield Transfer Station	330 Rines Rd	WAKEFIELD	03872	Warren Winn	6035223590	1
Walpole Transfer Station	207 Whitecome Rd.	Walpole	03608	Rick Cooper	6034455197	1
Warner Transfer Station	193 Route 103	Warner	03278	R. Piroso/Pete Newman	6034563303	1
Washington Transfer Station	963 S. Main St.	WASHINGTON	03280	(blank)	(blank)	1
Waterville Valley Transfer Station	PO Box 500	Waterville Valley	03215	Tim Kingston	(blank)	1
Weare Transfer Station	PO Box 190	Weare	03281	Jon Osborne	(blank)	1
Whitefield Transfer Station	Hazen Rd	Whitefield	03302-0095	James Gooden	6038379171	1
Windham Transfer Recycling Center	34 Ledge Road	Windham	03087	Dave Poulson	603-965-1049	1
Town of Lee (Lee Transfer Station)	11 Recycling Center Road	Lee	03861	Roger Rice	603-659-2239	1
HOPKINTON/WEBSTER TRANSFER STATION	330 MAIN ST	HOPKINTON	03229	Debbie Augustine	603-746-3810	1
TOWN OF BEDFORD	19 CHUBBUCK RD.	BEDFORD	03110	Jeremy Spooner	603-422-4563	1
LEBANON RECYCLING CENTER	370 NORTH PLAINFIELD ROAD	LEBANON	03766	Marc Morgan	603-298-6487	1
LANCASTER RECYCLING CENTER	121 WATER STREET	LANCASTER	03584	Dennis Patno-Bill	603-788-3200	1
TOWN OF GILMANTON	503 PROVINCE RD (P.O. BOX 550)	Gilmanton	03237	JUSTIN LEAVITT	603-267-6070	2
TOWN OF NEW BOSTON	7 MEETING HOUSE HILL ROAD	NEW BOSTON	03070	TRANSFER STATION	603-487-5000	1
CED-CONSOLIDATED ELECTRICAL DISTRIBUTORS	79 Carl DRIVE	MANCHESTER	03103-0000	CHERYL MCMAHON	603-669-6427	1
CLARKE'S HARDWARE	251 NEWPORT ROAD	NEW LONDON	03257-0000	READ CLARKE	603-526-2800	1

Wholesaler	APPALACHIAN SUPPLY	RTE. 302	LITTLETON	03561-0000	JACK DEKOYER	603-444-6336	1
	BLODGETT SUPPLY	254 SHEEP DAVIS RD.	CONCORD	03301	ALEX GREENE	603-223-9841	1
	CENTRAL SUPPLY INC	12 WATER STREET	LEBANON	03766	BRUCE W. JOHNSTONE	603-448-5116	1
		24 RAILROAD STREET	WOODSVILLE	03785	BUSTER GEORGE	603-747-2328	1
	COMMUNITY ELECTRIC SERVICE	129 ROCKINGHAM ROAD	DERRY	03038	(blank)	434-1242	1
	ELECTRICAL WHOLESALERS	40 OLD DOVER ROAD	NEWINGTON	03801	DJ PARKER	603 559 5700	1
	ENGEL HVAC SUPPLY	17 FRIARS DRIVE	HUDSON	03051-0000	DARRELL	603-889-7791	1
	F.W. WEBB CO.	18 CONTINENTAL DRIVE	EXETER	03820-0000	DAN MICHAND	603-772-3441	1
		55 ETNA RD.	LEBANON	03766	Joyce LUTTRELL	603-448-1980	2
		7 REDMOND STREET	NASHUA	03060	KEITH MCNUTT	603-524-9322	1
				03062-0000	LYNNE R. PARK	603-883-3355	1
		1173 CONWAY RD.	MADISON	03849	Irene Gould	603-367-8852	1
	F.W. WEBB COMPANY	10 SUMNER DRIVE	DOVER	03820	JOEL EVELYN	603 749-3100	1
	GEORGE A STEVENS, CO	60 BAY ST UNIT 4	LACONIA	03246-0000	JOHN DEAL	603-524-2688	2
	HEATING SPECIALTIES OF NH	25 POND STREET	NASHUA	03060-4630	JERROD POIQUIN	603-882-2726	2
	HERITAGE PLUMBING & HEATING	28 COMMERCIAL STREET	AUBURN	03032-0000	GEORGE ROHRS	800-977-7437	1
	INDEPENDENT ELECTRIC SUPPLY	177 BAY STREET	MANCHESTER	03103	RON CHEVRETTE	603-627-2220	1
	JA MARINO/AUTOMATIC HTG	80 MAPLE STREET	MANCHESTER	03103-5616	DICK	603-669-7552	2
	JJ MORIN, INC.	77 NEW SALEM STREET	LACONIA	03246-0000	MARK BICKFORD	603-542-4422	2
	JOHNSON OIL COMPANY	235 MAIN STREET	CLAREMONT	03743-0000	ALFRED JOHNSON	603-543-3243	1
	KW MANAGEMENT, INC.	55 LAKE STREET	NASHUA	03060-0000	PAUL LOCKWOOD	(603) 271-2956	2
	LACONIA ELECTRIC SUPPLY	935 UNION AVE	LACONIA	03246	LAURA CAMERON	603-524-0505	1
	LACONIA WINAIR CO.	76-B LEXINGTON DRIVE	LACONIA	03246	Brian	603-528-9466	2
	NH DEPARTMENT OF ENVIRONMENTAL SERVICES	29 HAZEN DRIVE	CONCORD	03301-0000	PAUL LOCKWOOD	(603) 271-2956	1
	NORTHEAST ELECTRIC	36 LITTLEWORTH ROAD	DOVER	03820	(blank)	603-740-3800	1
	NORTHEAST ELECTRIC DIST.	22 BRIDGE ST, UNIT #8	CONCORD	03301	Shawn Gregorie	224-2323	1
	NORTHEAST ELECTRICAL	71 LOWELL ROAD	SALEM	03079	DAN HINES	603-893-3004	1
	RALPH PILL ELECTRIC	254 NO. BROADWAY	SALEM	03079	SUE GRADY	603-898-8455	1
		76 LAKE STREET	NASHUA	03060	ANDY MANCUSO	603-889-5125	1
	Ralph Pill Electric Supply	62 Portsmouth Ave	Stratham	03885	(blank)	778-9585	1

REDLON & JOHNSON	118 NORTHEASTERN BLVD.	NASHUA	03062-0000	B. WAGAMAN	603-589-7580	1
	293 ABBY ROAD	MANCHESTER	03103-3300	GEORGE BROULIDAKIS	603-669-8100	1
	126 BRIDGE ST.	PORTSMOUTH	03801	DAN MACKAY	603-436-3550	1
	484 PROVINCE RD.	LACONIA	03246	Steve JACQUES	603-524-4422	1
REXEL - CLS	3 PROGRESS AVE.	NASHUA	03062	GEORGE WHITTAKER	603-889-1200	1
ROCKINGHAM ELECTRIC COMPANY	437 SHATTUCK WAY	NEWINGTON	03801-0000	MIKE TINERVIN	603-436-7731	2
Sid Harvey Industries	999 CANDIA RD.	MANCHESTER	03109	Russell Tumsudan	603-669-3060	1
STANDARD PLUMBING & HEATING	430 West Street	PORTSMOUTH	03801-0000	TOM BRADY	603-436-1400	1
The Granite Group	12 LONDONDERRY TURNPIKE	Hooksett	03106	Jeff Duplessis	603-545-3377	2
	21 VICTORIA CT.	Keene	03431	KEITH RAYMOND	603-545-3377	1
	6 STORRS STREET	CONCORD	03301	KEITH RAYMOND	603-545-3377	7
	13 WATERFORD PLACE	Gilford	03246	KEITH RAYMOND	603-545-3377	1
	100 COAKLEY RD	PORTSMOUTH	03801	KEITH RAYMOND	603-545-3377	1
	152 EPPING RD	EXETER	03833	KEITH RAYMOND	603-545-3377	1
	29 - 31 AMORY ST	NASHUA	03060	KEITH RAYMOND	603-545-3377	1
	37 AMOSKEAG ST	MANCHESTER	03102	KEITH RAYMOND	603-545-3377	1
	RT 125	Rochester	03867	KEITH RAYMOND	603-545-3377	1
	266 MECHANIC ST	LEBANON	03766	KEITH RAYMOND	603-545-3377	1
THE SIMONS COMPANY	1050 HOLT AVE, UNIT 11	MANCHESTER	03109	STEVE RIBECCA	603-627-7684	1
VIKING CONTROLS	2 TOWNSEND WEST, UNIT 2	NASHUA	03063-0000	ERIC MAESENG	800-248-4830	3
WIT-WAY SUPPLY	54 ALLEN STREET	Rochester	03867-0000	JACK LUPP	603-332-5506	1
WIT-WAY SUPPLY INC	54 ALLEN STREET	Rochester	03867-0000	JACK LUPO	603-332-5506	1
S. G. TORRICE CORP	24 FLAGSTONE DRIVE	HUDSON	03051	JOHN MURPHY	800-335-HVAC	2
	235 HERITAGE AVE	PORTSMOUTH	03801	DAVE WOODWARD	603-373-6951	2
Smithfield Plumbing & Heating Supply	39 NH Route 16 and 302	Intervale	03845	Brian McBurnie	603-733-5400	1
	656 Route 3 South	Twin Mountain	03595	Wanda McGee	603-846-5567	1
	332 NH Route 104	New Hampton	03256	Glenn Russell	603-744-1011	1
SID HARVEY INDUSTRIES, INC #056	16 INDUSTRIAL PARK ROAD	DOVER	03820	ERIC PILCHER	781-589-1049	1
GRANITE CITY ELECTRIC	9 STATE STREET	Keene	03431	SHAUN BLEHNS	605 355 4946	1
		NASHUA	03063	TEV COTE	603 880 1350	1

API OF NH	50 CAMPUS DRIVE	PORTSMOUTH	03801-5685	BRIAN MILLER	603-430-7820	1
	190 ZACHARY ROAD	MANCHESTER	03109-5609	ROGER ESPLING	603-668-7810	1
GRAYBAR ELECTRIC	80 PEPSI DRIVE	MANCHESTER	03109-0000	ANDREW BEST	603-624-4341	1
REXEL	13 GARABEDIAN DRIVE	SALEM	03079-0000	JOE GARAND	603-894-9711	1
	134 HALL STREET, UNIT F & G	CONCORD	03301-0000	AMY STERN	603-224-8316	1
	305 MASSABESIC STREET	MANCHESTER	03103-0000	BILL WATKINS	603-669-2700	1
	650 MAPLEWOOD AVENUE	PORTSMOUTH	03801-0000	TIM LANTZ	603-431-4100	1
United Refrigeration #41	60 Buckley Circle	MANCHESTER	03109-5236	Steve Blaser	603-669-2896	1
UNITED REFRIGERATION # 38	71 LOWELL RD, UNIT 2	SALEM	03079-4017		603-894-1112	1